

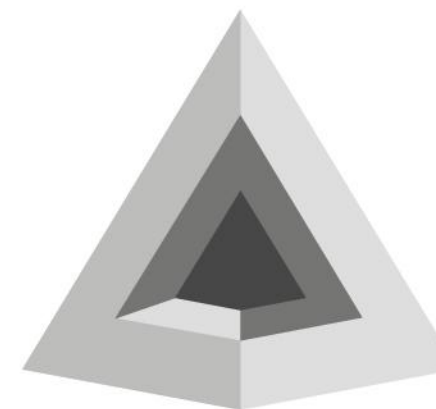


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PYRAMID



AWARD WINNING HOME TECHNOLOGY EXPERTS



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# PYRAMID

CINEMAS | LIGHTING | SMART HOMES

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LONDON

SUNNINGDALE

PLYMOUTH

GLOBAL COVERAGE

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[www.thepyrmidgroup.co.uk](http://www.thepyrmidgroup.co.uk)

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From our UK offices and showrooms in London, Sunningdale and Plymouth, we deliver award winning projects across the globe

With over 25 years industry experience, Pyramid's exceptional team comprises of a group of highly trained and experienced creative engineering specialists covering all aspects of residential and commercial audio visual systems, lighting design solutions, as well as design consultancy services.

We create award winning lighting systems, integrated smart buildings and luxury private cinemas for a wide range of private and commercial clients across the globe.

Our expert team has extensive experience of working in the luxury residential environment around the world, having delivered projects from Manhattan to Cairo and most places in between.

We offer a depth of knowledge that benefits architects, interior designers and property developers to make the best out of the possibilities available.

Our range of services cover all aspects of a modern integrated home, ensuring a fully coordinated and simple construction process, regardless of the scale.

Please see our website for more about us, project case studies and examples of our work.

[www.thepyramidgroup.co.uk](http://www.thepyramidgroup.co.uk)



INDUSTRY  
PARTNER







## AWARD WINNING SOLUTIONS DRIVEN

Pyramid's creative team design and build multi-award winning luxury smart homes, lighting systems and luxury private cinemas.

Working in partnership with the world's leading brands, we create perfectly integrated technology solutions that are the envy of our peers.

The CEDIA Member of Excellence status is the highest status a member company can achieve. This designation demonstrates to our customers, peers, and the rest of the world that The Pyramid Group is among the cream of the crop.

With offices in London, Sunningdale and Plymouth, we are well placed to support your current and future AV systems needs.







Beautiful gaming and family media rooms

## PRIVATE CINEMAS & MEDIA ROOMS

Pyramid prides itself in creating some of the world's finest private cinemas and family media rooms.

Our team of expert designers & engineers will create your dream immersive home theatre from start to finish using the very latest video and audio technologies sourced from the world's leading brands.

Our in house expertise includes acoustic treatments, interiors & finishing, custom furniture and end to end construction services, so you need not look elsewhere.

Renowned across the industry for our work, we regularly contribute towards our industry body CEDIA's education and outreach schemes, as well as training fellow professionals at international events in acoustics, lighting and cinema design.

Work with the best to achieve the best!





Reference level cinemas featuring 4K projection,  
Dolby Atmos audio systems and exceptional performance







The ultimate in private cinema design, featuring state of the art interiors, 8K video and immersive audio technologies for the most discerning clients





## LIGHTING DESIGN SOLUTIONS

Our Lighting Division has many years of experience designing architecturally beautiful lighting schemes for high end residential interiors, exteriors and landscapes.

As independent designers we take great care when conceiving a lighting design, and work closely with all stakeholders to ensure that the environment is lit sensitively and in tune with all architectural and interiors ideals.

Working across a number of lighting disciplines and sectors, we are also specialists in the provision of human centric (circadian) lighting solutions to enhance wellness in the home.

Our projects include 5\* hotels, restaurants, heritage buildings, public realm sculptures, royal palaces and government buildings across the world.

When it comes to lighting design, you are in safe hands.













## SMART HOMES

Smart home systems should complement your lifestyle and make life easier. We place huge emphasis on the user experience, designing systems that are easy to use, elegant and above all robust and reliable.

As Industry Partners of the British Institute of Interior Design, we understand that technology and interiors should complement and be discrete.

Using carefully selected partners, such as Control4 and Crestron, we seamlessly integrate your lighting, heating, security, shading and the all important multi-zoned audio systems into one simple system.

All of our projects are designed and engineered by highly trained experts with many years of experience working in luxury residential environments.

Backed by our bespoke maintenance services, you can rest assured that you are in the hands of multi award winning specialists whose only desire is to create the very best integrated homes of the future.



INDUSTRY  
PARTNER

Control4

CRESTRON













## SHOWROOMS

There is nothing better than experiencing things first hand.

Come along to our showrooms and test drive the latest in home entertainment, lighting, audio and smart technology first hand.

Our showroom houses one of the most impressive Dolby Atmos home cinemas in the country, we guarantee you will be blown away!

Whether you are in the design, planning or building stages of your dream home, we would love to show you around.

Our team will guide you through all of the choices and options available to create the ultimate smart home, family media room or a full blown private cinema.

Control  EXPERIENCE





## DESIGN SERVICES

Our award winning team has a over 20 years experience of high end residential and marine projects across the UK, EMEA and the US.

Over the years we have learnt that every project is unique, and we approach every one with a keen eye for detail, reliability and quality, all backed up by our extensive support services.

Our design teams work closely with owners, developers, architects and interior designers to realise their aspirations and guide them through the sometimes complex range of options available.

We ensure that the end result is of the highest quality, within budget and most importantly enhances the experience that well designed AV and lighting can provide home owners.

The sooner this process starts the more efficient and successful the outcomes, in other words at the design stage!





## COMMISSIONING & SYSTEMS HANDOVER

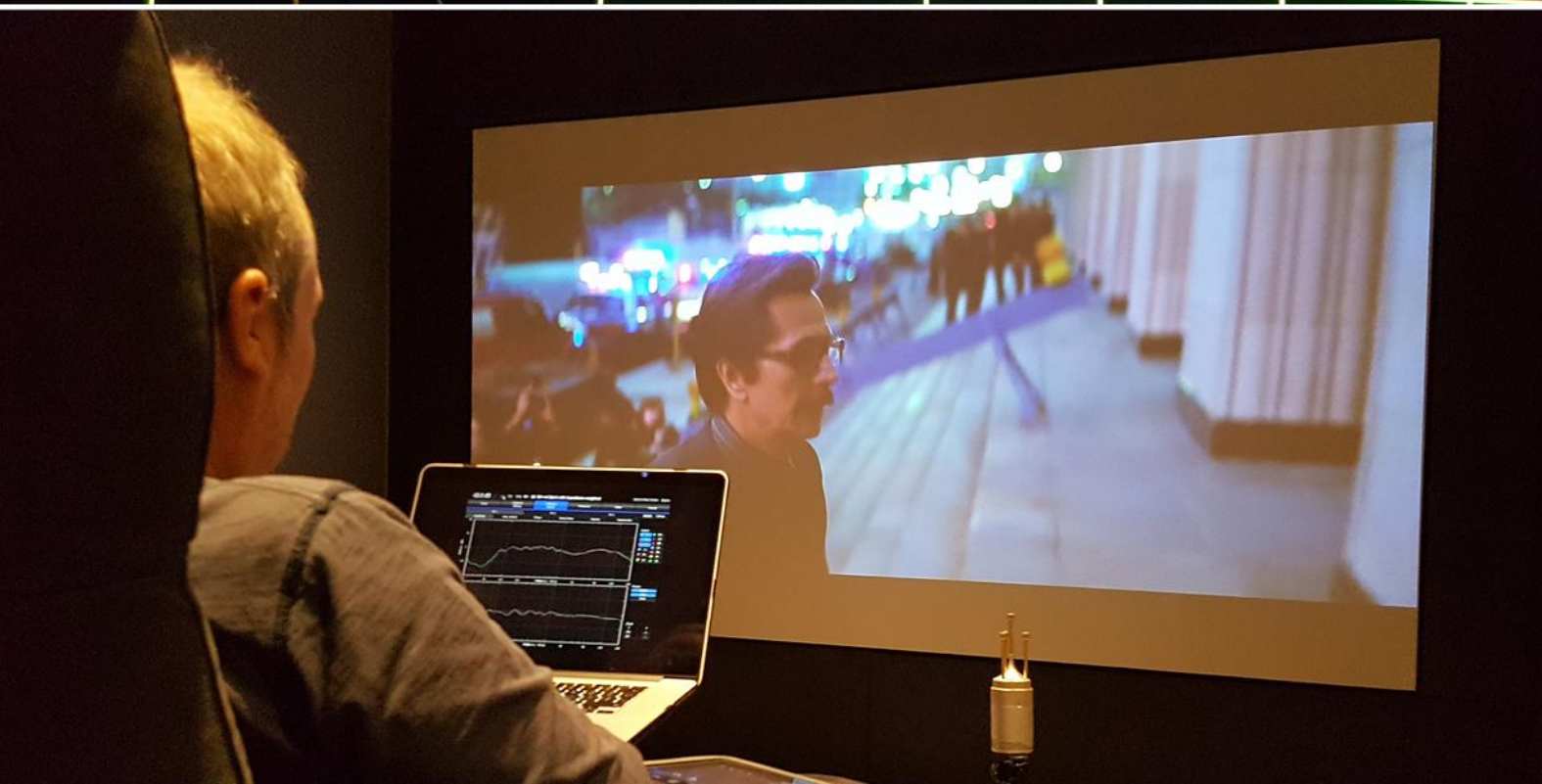
When we hand over our systems we will have refined every detail to ensure the performance levels meet or exceed CEDIA and wider industry standards.

Systems documentation is a high priority, as is the quality of the installation. During commissioning, our highly trained programmers and engineers test and record every single element of your system, from the lighting to the audio, the door entry to the CCTV, undertaking compliance and performance testing along the way. Video and audio calibrations are completed to the highest standards, right down to the smallest pixel and frequency!

We are proud of our work and scrutinise our processes constantly in order to seek improvements wherever we can. Our AV racks and panels are works of art, and every one of the cables will have a label that corresponds to the drawing and schedules.



Nothing is left to chance, and yes, we are very picky!

Post handover and systems training, we provide a comprehensive user manual covering all the necessary information on how to get the best from your new system. We want you to enjoy the fruits of our labours for many years to come.





## Smart Home Support Packages

				
	Bronze	Silver	Gold	Platinum
<b>Services Included:</b>				
Support desk access via phone and email	YES	YES	YES	YES
Remote diagnostics and programming	Mon - Fri 9am - 5pm response within 72 hours	Mon - Fri 9am - 5pm response within 48 hours	Mon - Fri 8am - 9pm response within 24 hours	Mon - Sun 8am - 9pm response within 24 hours
Preventative Maintenance Service per annum	1 visit	1 visit	2 visits	4 visits
Preferred engineer rates – SLA onsite engineer*	within 5 working days	within 48 hours	within 48 hours	within 24 hours
Discount options on future control system upgrade equipment costs	YES	YES	YES	YES
Remote system alerts & monitoring	NO	YES	YES	YES
Out of hours and weekend remote and onsite support options available*	NO	NO	NO	YES
3rd Party Supplier Co-Ordination (ISP, Sky, CCTV etc)	NO	NO	NO	YES

## MAINTENANCE & SUPPORT SERVICES

We never walk away from our systems, and are proud of our ongoing support services and customer care. However, we understand that with technology sometimes things can go wrong, and that's why every system we install comes with our standard warranty covering all aspects of your installation for the 1st year.

For additional peace of mind we offer a range of proactive support services to ensure your system is looked after at all times.

We can proactively monitor your system to ensure it's operating at optimal levels, and can remotely diagnose and fix most common problems without any need to attend site.

Need a visit? No problem, we've got it covered.

Talk to our team to discuss the level of support you wish to have, ranging from a light touch, to a fully bespoke support package.

Have an existing system that isn't performing?  
We'd be happy to visit you and provide advice and support for taking on legacy or problematic systems.

We look forward to looking after you!



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## SHOWROOMS AND OFFICES

200 Aldersgate, London, EC1A 4HD Tel: 0207 1834299

The Old Pound House, London Road, Sunningdale, Berkshire. SL5 0DJ Tel: 01344 233500

22 Reynolds Park, Bell Close, Plymouth, Devon, PL7 4FE Tel: 01752 335000